



titchwell
manor
hotel * restaurant * bar

National Accessible Scheme

We are members of this scheme and our aim is for any guest with mobility needs or special requirements to feel well cared for at every level of our hospitality.

Access Statement

At Titchwell Manor Hotel we are committed to providing accessibility for all our guests.

We have 16 ground floor rooms, situated outside of the main Hotel building.

Rooms 30 and 31

These bedrooms have toilet/shower rooms equipped for wheelchair users and designated disabled parking next to the bedrooms.

Beds are twin divans or 6ft double. Beds are made with duvets but we can offer sheets and blankets if preferred.

Garden Bedrooms

12 rooms are in the Herb Garden which is 120 yards from the front entrance of the hotel and 25 yards from the restaurant via the gardens. It is possible to drive your car from the bedroom to the front of the hotel which has designated disabled parking bays. The rooms in the garden are well lit and secure and quiet.

Cottage Bedrooms

Three rooms are in the little Norfolk cottage which is 25 yards from the front of the main hotel over a gravel driveway. Guests may drive to their bedroom from the reception to load and unload luggage but the disabled parking for these rooms is at the front of the hotel. Pet dogs as well as service dogs are permitted to sleep in these cottage bedrooms.

- Parking is reserved at the front door of the hotel, which offers good access without steps.
- Parking for the ground floor bedrooms is close to their door.
- The restaurant and bar areas do not have steps and are all ground level. A ramp leads guests from the conservatory into the gardens.
- The public disabled toilet is accessed through the front of the hotel.
- All bedrooms have tea and coffee making facilities with cordless kettles. Room service is available from 8am to 11pm.
- All bedrooms are strictly non smoking areas.



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- For guests who require the level of the bed altering we can supply wooden blocks.

We are pleased to accept service dogs in all bedrooms and throughout the hotel but pet dogs are restricted to rooms 10,20,21,22, 27,28,29,30 and 31 and are charged at £10 per night to sleep in the room. Dog bowls, towels, poly bags and walking maps are provided. Our grounds extend to 1 acre so exercise is available but we respectfully ask dog owners to take great care to clean up after their pets and to keep pets on their leads at all times.

We can supply a wheelchair, if required, for use during your holiday.

All rooms are equipped with direct dial telephone for outside calls, or to the main hotel which has night service cover for emergencies. Telephone numbers for the local Doctor and Vet are available in the room folder. The mobile phone network in this area is Vodafone. Other networks are unreliable.

Titchwell RSPB Reserve is ideal for visitors. The path through the reserve is well maintained with regular benches and is 1km from the visitors centre to the sea. On the beach is a deck area ideal for relaxing and watching the sea. Along the path way are hides, viewing points and feed stations all equipped for disabled use. The visitors centre has a wheelchair and binoculars which can be hired. Regular guided walks, events and any other information can be found by calling 01485 210779 or email: paul.roney@rspb.org.uk

If you are staying with a service dog, you may wish to know the telephone number of the local vet: Heacham Veterinary Clinic, High Street, Heacham 01485 570065

Finally, our staff are trained to offer all possible assistance, so please do not hesitate to ask and we will do our very best to make your stay in Norfolk an enjoyable experience.